Sophia Learning

CONRES1001: Conflict Resolution (3 semester credits)

COURSE DESCRIPTION

Students in this course gain mastery of the basic concepts of conflict resolution and learn how to apply these concepts in real world situations and their own lives. Students will explore key theories and skills associated with conflict resolution in a variety of contexts, including organizational, intercultural, family and interpersonal.

COURSE EFFECTIVE DATES: March 2019 - Present

PREREQUISITES: No prerequisites

LENGTH OF COURSE: This is a self-paced course. Students may use as much or as little time as needed to complete the course.

ACE CREDIT® RECOMMENDATION: In the lower-division baccalaureate/associate degree category, 3 semester hours in conflict resolution (2/19).

GRADING: This is a pass/fail course. Students must complete 17 Challenges (formative assessments) and 7 Milestones (summative assessments) with an overall score of 70% or better.

LEARNING OUTCOMES

Upon completion of the course, the student will be able to:

1. Describe conflict resolution and theories of conflict.
2. Examine the fundamentals of conflict order.
3. Demonstrate conflict resolution skills.
4. Interpret the role of culture and gender in conflict resolution.
5. Analyze group conflict.
6. Apply the strategies of conflict resolution.

OUTLINE OF MAJOR CONTENT AREAS